

Terms and Conditions

1. Suite Home informs that, unless otherwise specified, prices are in Euros and do not include extra charges.
2. For additional details of the service, its price and charges, please refer to the description pages of this website.
3. The times listed both on the website and in reservations are based on legal hour in force in Italy.
4. Any dispute is dealt by the Court of Como.
5. Booking will be confirmed upon receipt of deposit. From that moment Suite Home is committed to reserve the services requested for the dates requested.

Cancellation Policy

The customer has the right to cancel the reservation up to 14 days before date of arrival, with a refund of the deposit less the costs incurred for the receipt and/or return of money.

After this deadline or in case of *no show* the deposit will be retained in full.

Suite Home offers everyone the chance, at the time of cancellation, to change booking as long as the stay is made within six months and depending on availability of the property. In this case the deposit paid will be shot on the new reservation.

In case of early departure the entire amount due and paid on arrival will be retained.

Cancellations must be made in writing by e-mail.

Privacy

Please note that, pursuant to art. 13 of Legislative Decree no. 196/2003 (law related to the protection of personal data), personal data provided will be used exclusively for the fulfillment of contractual or law obligations that govern the business relationship between us. In no event will the data be disclosed to third parties except with your express consent.

The Company in charge of personal data is GIAFAR Snc with registered office in via Carloni 2 F/G 22100 Como.